

**Board of  
Directors**

*Chair*

Gary Long

*Vice-Chair*

Stephen Raddatz

*Treasurer*

David Deckert

*Secretary*

Melissa Bryant

**Board Members**

Clara Anderson Sainte

Chris Beal

Padma Bogard

Sarah Cousineau

Jon Dedon

Dan Livingston

Lee Rathbone-McCuan

Tina Webel

---

**Advisory Board**

Gary Baker

Debbie Bass

Brent Caswell

Sue Haynes

Terry Harbert

Ryan LeFebvre

Bob Merrigan

Molly Merrigan

Anne Peterson

Louis Ruiz

Henry Sandate

Rob Smith

Delois Tucker

Gail Vertz

James White

**Volunteer Opportunity**

**Compassionate Ear Warmline**

1-866-WARM-EAR

913-281-2251

The Compassionate Ear Warmline is a peer-operated listening service for persons in need of support. The Warmline offers non-crisis supportive listening, coping strategies, information, and a reprieve from loneliness or isolation. This program also provides human service training and esteem-building employment opportunities for persons with mental illness; trained Warmline operators are volunteers who work from their homes and use their knowledge to provide help. The line does not handle crisis or suicide calls but has the training and capacity to transfer those calls appropriately.

The warmline is ran completely by individuals with lived experience with a mental illness. Our phone system transfers incoming calls to the volunteer's cellular phone so that the volunteer can work from home to help others in need. The line operates every night including weekends and holidays in two shifts, 4-7pm and 7-10pm. The volunteers meet monthly for scheduling coordination, program updates and information. The meetings are held at the Mental Health of America of the Heartland main office located at 739 Minnesota Avenue Kansas City, KS 66101 where the volunteers receive additional trainings that help increase their skills to utilize during warmline calls.

Requirements to be a volunteer on the warmline:

- Personal lived experience with a mental illness
- Must be able to pass a background check
- Must be able to attend warmline monthly meetings
- Must have cellular phone with unlimited time
- Must be able to read and write

If you are interested in becoming a warmline volunteer, please contact Patty Cupp at [pcupp@mhah.org](mailto:pcupp@mhah.org), (913) 281-2221 ext. 128 or April Jackson at [ajackson@mhah.org](mailto:ajackson@mhah.org), (913) 281-2221 ext. 130.